



# AIR CANADA

## Air Canada Hiring Process, Resources, and Sample Questions with Answers

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### 25 Air Canada Sample Questions and Answers

#### 1) Tell Me About a Time You Had to Deliver Unpleasant News to A Customer, Etc

Hiring managers ask this question to assess your ability to handle difficult situations with professionalism, empathy, and clear communication. As a flight attendant, you may need to inform passengers about delays, policy restrictions, or unexpected disruptions. The key to answering is to show that you remain calm, considerate, and solution-oriented while delivering bad news.

##### Sample Answer (With Flight Attendant Experience)

*"On one flight, a passenger requested an upgrade to business class due to discomfort in their seat. Unfortunately, the cabin was full, and I had to let them know we couldn't accommodate the request. I acknowledged their concern and empathized with their discomfort, then offered alternative solutions, like an extra pillow and a different meal option to enhance their experience. While they were initially frustrated, they appreciated my effort to find a way to make them more comfortable. By staying calm and showing empathy, I turned a disappointing situation into a more positive one."*

##### Sample Answer (Without Flight Attendant Experience)

"In my previous role as a customer service associate, a customer ordered an item that was unexpectedly out of stock after their purchase. I had to inform them of the delay, knowing it would be frustrating news. I immediately apologized for the inconvenience, explained the situation clearly, and provided alternatives, such as a refund or a similar product at a discount. Although the customer was disappointed, they appreciated the

transparency and the effort to offer a solution. This experience taught me the importance of delivering bad news with honesty, empathy, and a proactive approach to problem-solving—skills I would apply as a flight attendant when handling passenger concerns."

## **2) Tell Us About a Time When a Customer Was Really Happy with The Service You Provided. What Did You Do?**

This question tests your ability to provide excellent customer service and create positive experiences. Use the STAR method (Situation, Task, Action, Result) to structure your answer, focusing on a time when you went above and beyond to assist a customer. Highlight your problem-solving skills, empathy, and ability to anticipate customer needs.

### **Sample Answer**

*"While working as a server, I had a couple celebrating their anniversary. I noticed they were debating dessert, so I secretly arranged for a complimentary slice of their favorite cake with a handwritten note from the staff. When I brought it out, they were thrilled and even took a picture to remember the moment. They later told me it was the best service they had ever received. That experience reinforced for me how small, thoughtful gestures can leave a lasting impression. I believe those kinds of personal touches are especially important in the airline industry, where passengers appreciate feeling valued."*

## **3) What Would You Do If a Baby Was Crying and A Passenger Was Complaining?**

This question tests your ability to handle challenging customer interactions with empathy and professionalism. Show that you understand both the distressed parent's and the complaining passenger's perspectives. Explain how you would de-escalate the situation while maintaining a calm, friendly demeanor.

### **Sample Answer**

*"If a passenger complained about a crying baby, I would first acknowledge their frustration with a calm and understanding tone. I'd say something like, 'I understand it's not ideal, and I appreciate your patience.' Then, I'd discreetly check on the parent to see if they needed any assistance—perhaps offering warm water for a bottle, a small toy, or suggesting a gentle rocking motion. If possible, I'd see if moving the passenger to a quieter seat was an option. My goal would be to reassure both parties while maintaining a positive cabin atmosphere. I understand that flights can be stressful for everyone, and sometimes, a little empathy and problem-solving can turn a frustrating moment into a better experience for all."*

#### 4) How Would You React If a Co-worker Confronted You About How They Were Unhappy About Your Performance on the Job?

This question evaluates your professionalism, teamwork, and ability to accept feedback. Show that you are open to constructive criticism, handle conflict maturely, and focus on improving relationships rather than escalating tension.

##### Sample Answer

*"If a co-worker approached me about my performance, I would listen carefully without becoming defensive. I'd acknowledge their concerns and ask for clarification if needed, ensuring I fully understood their perspective. I'd respond with something like, 'I appreciate you bringing this to my attention. I definitely want to work well together—can you share what specifically I can improve on?'" This would show that I value teamwork and am open to constructive feedback. If it was a misunderstanding, I'd calmly clarify my actions while showing a willingness to adjust. After the conversation, I'd make an effort to improve in the areas they mentioned and check in later to ensure things were better. I believe strong communication and a willingness to grow are essential to maintaining a positive work environment."*

#### 5) Why Do You Want to Be a Flight Attendant?

The interviewer wants to understand your motivation for becoming a flight attendant, so your answer should highlight your passion for customer service, love for travel, and ability to thrive in a dynamic environment. For Air Canada specifically, mentioning their reputation for excellence and commitment to safety and hospitality can strengthen your response.

##### Sample Answer

*"I want to be a flight attendant because I have a strong passion for customer service, travel, and creating positive experiences for people. I enjoy working in fast-paced environments where I can meet new people, adapt to different situations, and provide excellent service. The idea of helping passengers feel comfortable and safe during their journey excites me, and I know that being a flight attendant requires strong communication, problem-solving, and teamwork—skills I take pride in."*

*Air Canada, in particular, stands out to me because of its global reputation for professionalism, safety, and exceptional customer service. I admire the company's dedication to diversity, inclusion, and sustainability, and I would love the opportunity to represent a brand that values these principles. I believe my ability to stay calm under pressure, provide top-tier service, and work well in a team makes me a strong candidate for this role."*

#### 6) What Do You Know About the Company? About The Aircrafts?

For this question, the interviewer wants to see if you've done your research on Air Canada. You should mention key facts about the company, such as its history, mission, values, and fleet. Highlighting Air Canada's role as the largest airline in Canada and its international presence can make your answer stronger.

### Sample Answer

*"Air Canada is the largest airline in Canada and a founding member of the Star Alliance, the world's largest airline alliance. The company has a long history dating back to 1937 and has built a reputation for safety, innovation, and exceptional service. I admire Air Canada's commitment to sustainability, especially its efforts to reduce carbon emissions and invest in more fuel-efficient aircraft."*

*In terms of fleet, Air Canada operates a mix of narrow-body and wide-body aircraft, including the Boeing 787 Dreamliner, Boeing 777, Airbus A220, and Airbus A320 family. The airline's fleet allows it to serve both domestic and international destinations, covering six continents. I also appreciate that Air Canada offers a premium onboard experience, including Signature Class for long-haul flights. I would be proud to be part of a company that continuously strives for excellence in aviation while prioritizing customer satisfaction and safety."*

## **7) What Do You Know About the Responsibilities of Being a Flight Attendant?**

This question tests your understanding of the flight attendant role beyond just providing great customer service. Be sure to mention safety responsibilities, emergency procedures, teamwork, and problem-solving. Show that you recognize the importance of passenger well-being and professionalism.

### Sample Answer

*"Being a flight attendant involves much more than providing excellent customer service—it's about ensuring the safety, security, and comfort of every passenger on board. One of the most important responsibilities is conducting pre-flight safety checks, briefing passengers on emergency procedures, and being prepared to handle medical emergencies or evacuations if necessary."*

*Another key aspect of the job is delivering high-quality service, whether that's assisting passengers with special requests, serving meals and beverages, or resolving any concerns that arise during the flight. Since flight attendants work in a fast-paced, high-pressure environment, adaptability and teamwork are crucial. Staying calm under pressure and maintaining a professional, friendly demeanor is essential to creating a positive travel experience for passengers."*

*Additionally, flight attendants represent the airline, so upholding Air Canada's standards of excellence in hospitality and customer care is a major part of the role. I understand that this position requires dedication, strong communication skills, and a commitment to safety, and I am excited about the opportunity to take on these responsibilities."*

## 8) What Does Safety Mean to You? What Does It Mean as A Flight Attendant?

This question assesses your understanding of safety in aviation and how you would prioritize it as a flight attendant. Your answer should show that you recognize safety as more than just following rules—it's about proactive awareness, teamwork, and ensuring passengers feel secure. Connect your personal views on safety to the responsibilities of a flight attendant, emphasizing prevention, quick decision-making, and passenger care.

### Sample Answer

*"To me, safety is about being proactive and prepared. It means anticipating potential risks, following procedures, and ensuring that everyone—myself, my colleagues, and passengers—feels secure. It's not just about responding to emergencies; it's about preventing them whenever possible.*

*As a flight attendant, safety means taking responsibility for passengers' well-being from the moment they board until they leave the aircraft. It involves performing safety checks, following protocols, and staying alert to anything unusual. It also means staying calm under pressure and leading others in emergencies.*

*Beyond the technical aspects, safety is also about creating a reassuring atmosphere. Many passengers don't think about safety until turbulence hits, or an unexpected situation arises. In those moments, my ability to remain composed and provide clear instructions makes all the difference. Safety is a mindset, and as a flight attendant, it's my top priority at all times."*

## 9) How Would You Approach a Situation Where You Had to Work with Someone You Didn't Like?

This question evaluates your professionalism and teamwork skills. The airline wants to know that you can remain professional, put aside personal feelings, and work effectively with all crew members. Focus on maintaining a positive attitude, emphasizing teamwork, and ensuring passengers receive excellent service regardless of personal differences. Avoid being negative or focusing too much on past conflicts.

### Sample Answer

*"In any workplace, there will be times when personalities don't align, but I believe professionalism always comes first. If I had to work with someone I didn't get along with, I would focus on our shared goal: ensuring a safe and positive experience for passengers.*

*My approach would be to remain courteous, respectful, and open to collaboration. I would look for common ground and keep communication clear and professional. If there were any misunderstandings, I would try to address them calmly and directly while keeping the focus on our work.*

*At the end of the day, the passengers' experience is the priority. I would never let personal feelings affect how I perform my duties. If I could find a way to build a better*

*working relationship over time, I would make the effort. Every flight is a team effort, and I would always contribute to a positive and cooperative environment."*

## 10) What is One Thing You Feel You Can Most Improve Upon Most?

This question tests your self-awareness and ability to grow. Choose an area that is relevant to the role but not a dealbreaker (e.g., "I struggle with teamwork" would be a red flag). Show that you are already working on improving in that area. A strong answer demonstrates a growth mindset and a proactive approach to self-improvement.

### Sample Answer

*"One area I am working to improve is my ability to manage stress in fast-paced environments. While I remain professional under pressure, I sometimes take on too much responsibility myself rather than delegating or asking for help.*

*In a role like a flight attendant, teamwork is essential, so I've been focusing on recognizing when to rely on my team and trust that everyone plays a part. I've been practicing better communication, prioritization, and breathing techniques to stay centered even in high-stress situations.*

*For example, in my current role, I used to feel the need to handle every customer issue personally, but I've learned to collaborate with colleagues, share responsibilities, and manage my workload more effectively. I know that working as a flight attendant requires quick thinking and adaptability, so I continue to develop my ability to stay calm, trust my team, and handle challenges with confidence."*

## 11) Describe A Time You Disagreed with A Policy at Work, How Did You Handle It?

Hiring managers ask this to assess your ability to handle disagreements professionally while respecting company rules. Focus on a policy you questioned but handled constructively—perhaps by seeking clarification, offering a solution, or adapting to it positively. Show that you prioritize teamwork and company standards while maintaining a customer-focused mindset.

### Sample Answer

*"At a previous job, a new policy required employees to limit customer interactions to a set time, even when they needed additional help. While I understood the intent—to improve efficiency—I felt it could negatively impact customer satisfaction. Instead of resisting the policy, I approached my manager to share my concerns and suggest a compromise. I proposed a system where we could note complex issues for follow-up, ensuring customers felt heard without disrupting workflow. My manager appreciated the feedback and implemented a small flexibility allowance. This experience taught me that even if I disagree with a policy, handling it with professionalism and solutions-based thinking can lead to positive changes. As a flight attendant, I understand the*

*importance of following company policies, but I also believe in open communication and teamwork to ensure both efficiency and excellent service."*

## 12) What Have You Noticed About Air Canada Flight Attendants and What Makes Them Stand Out?

This question tests your knowledge of the airline and your ability to observe and articulate its unique qualities. Highlight characteristics such as professionalism, warmth, adaptability, or service excellence. If you've flown with Air Canada before, mention a positive experience. If not, research their brand values and customer feedback.

### Sample Answer

*"What stands out most about Air Canada flight attendants is their ability to balance professionalism with warmth. They make passengers feel genuinely welcomed while maintaining the highest safety standards. I've noticed that they are not only attentive but also proactive—anticipating needs before being asked. Their composure in all situations, whether assisting families, handling delays, or ensuring passenger comfort, reflects strong training and a deep commitment to service."*

*Additionally, Air Canada is known for its bilingual service, and I admire how flight attendants seamlessly communicate in both English and French, ensuring inclusivity for diverse travelers. Their teamwork is also impressive; they work together smoothly to keep flights running efficiently. This level of service creates a memorable experience for passengers, and it's one of the reasons I am excited about the opportunity to join Air Canada and uphold these high standards."*

## 13) What Are You Passionate About Outside of Work?

This question helps interviewers get a sense of your personality, interests, and how well you balance work and life. Choose something that showcases qualities useful for a flight attendant, such as adaptability, communication, or cultural awareness.

### Sample Answer

*"Outside of work, I'm passionate about traveling and learning about different cultures. I love immersing myself in new environments, trying local foods, and understanding traditions, which helps me connect with people from all backgrounds. I also enjoy staying active, whether it's hiking, yoga, or swimming, as it keeps me energized and focused. Additionally, I have a passion for language learning—I've been working on improving my French and Spanish, which I believe would be beneficial in a diverse environment like Air Canada. My hobbies not only bring me joy but also help me develop skills like adaptability, patience, and cultural sensitivity, which align well with the role of a flight attendant."*

## 14) What Stands Out to You as Excellent Customer Service?

This question assesses your understanding of customer service. Your answer should highlight empathy, attentiveness, and the ability to go above and beyond to make a customer feel valued.

**Sample Answer**

"Excellent customer service is all about making people feel heard, valued, and cared for. It's not just about meeting expectations but exceeding them. A great example is when a service provider anticipates a need before the customer even asks—like offering a blanket on a cold flight or remembering a returning passenger's preference. It's also about problem-solving with a positive attitude. Even if something goes wrong, a warm and professional approach can turn a negative experience into a positive one. The best customer service is proactive, thoughtful, and leaves a lasting impression."

**15) Are You Okay with Working Random Hours, Mornings, Evenings, Weekends, Holidays, Overnights Etc?**

Be honest but enthusiastic. Airlines need flexible employees, so highlight your adaptability and readiness for the demands of the role.

**Sample Answer**

*"Absolutely! I fully understand that being a flight attendant comes with an unpredictable schedule, and I'm more than comfortable with that. I actually enjoy the variety—it keeps the job exciting and allows me to experience different places at different times. I also know that working holidays, weekends, and overnight shifts is part of providing exceptional service to passengers. I'm highly adaptable, and I thrive in dynamic environments, so I see this as a great opportunity rather than a challenge."*

**16) Why Do You Think You Would Make an Ideal Candidate?**

Focus on your skills, experience, and personal qualities that align with the role. Be confident and highlight what sets you apart.

**Sample Answer**

*"I believe I would make an ideal candidate because I genuinely love helping people and creating positive experiences. I have strong communication skills, a customer-first mindset, and the ability to stay calm and professional under pressure. I thrive in fast-paced environments and can quickly adapt to changing situations. Additionally, I have experience working with diverse groups of people, which has taught me patience, cultural sensitivity, and teamwork. My passion for travel, my ability to connect with others, and my commitment to ensuring passenger safety and comfort make me confident that I would be a valuable addition to Air Canada's flight crew."*

**17) Give Me an Example of a Time You Went Above and Beyond Your Job Requirements for A Customer?**



Air Canada wants to see that you're willing to go the extra mile for customers, even when it's not required. Your answer should highlight a specific example that shows your problem-solving skills, customer service mindset, and ability to create a positive experience. If you're applying as a flight attendant, focus on in-flight or airport service. If you don't have flight attendant experience, use an example from another customer-facing job that demonstrates the same qualities.

#### **Sample Answer (With Flight Attendant Experience)**

*"On a long-haul flight, I noticed an elderly passenger looking uncomfortable and restless. After checking in, I learned she had trouble sleeping due to the cabin environment. Instead of just offering her a pillow and blanket, I took an extra step—I prepared a cup of chamomile tea, adjusted her seat recline, and dimmed the lights around her. I even found an extra eye mask and soft earplugs from our amenities. She later told me it was the best sleep she'd had on a plane. Before landing, she thanked me warmly and said my small gestures made a huge difference in her journey. I believe little acts of kindness, like personalizing service to each passenger's needs, create lasting positive impressions. Going above and beyond isn't about big gestures—it's about paying attention to details that make travel more comfortable and memorable."*

#### **Sample Answer (Without Flight Attendant Experience)**

*"While working as a retail associate, a customer came in looking for a dress for a last-minute formal event. She was overwhelmed and unsure of what to pick. Instead of just pointing her to the right section, I took the time to understand what she needed, recommended options based on her style, and even found accessories to complete the look. Since she was on a tight schedule, I also called a nearby tailor to see if they could do a quick adjustment. She was thrilled with the outfit and grateful for the extra help. Later, she returned to the store and specifically asked for me, saying my effort made her event stress-free. That experience reinforced my belief that great customer service isn't just about transactions—it's about making people's lives easier, and I bring that mindset to every customer interaction."*

## **18) Tell Me About a Time You Had a Disagreement with A Co-worker and How You Handled It? What Was the Outcome?**

The interviewer wants to see how you navigate workplace conflicts professionally and constructively. Choose an example that demonstrates your ability to listen, communicate effectively, and resolve issues in a way that strengthens teamwork. Focus on the resolution and what you learned.

#### **Sample Answer**

*"In my previous job, I worked with a co-worker who had a different approach to handling customer complaints. One day, we disagreed on how to address an upset customer. My colleague wanted to strictly follow policy, while I believed a more flexible approach would de-escalate the situation. Instead of arguing in front of the customer, I suggested we step aside for a quick discussion. I listened to their reasoning and calmly shared my perspective, emphasizing that our goal was customer satisfaction."*

*We agreed on a compromise: we followed company policy but also offered a small goodwill gesture to smooth things over. The customer left satisfied, and my co-worker and I developed a mutual respect for each other's perspectives. This experience taught me the importance of open communication and teamwork, qualities that are essential in a flight attendant role where collaboration and quick problem-solving are key to a smooth flight experience."*

## **19) Tell Me About a Time When You Were Recognized by Your Peers for Outstanding Performance.**

This question assesses your ability to excel in a team environment and receive positive recognition for your efforts. Choose an example where you went above and beyond, demonstrating teamwork, customer service, or leadership. Keep it concise, focusing on the situation, your actions, and the outcome. If possible, mention how the recognition made a positive impact on you or your work.

### **Sample Answer (With Flight Attendant Experience)**

*"During a particularly challenging flight, we had multiple passengers with special requests, including a nervous flyer who was visibly distressed. I took the time to comfort her, checking in regularly and offering small reassurances throughout the flight. At the same time, I helped my team by anticipating needs, ensuring we stayed ahead during service. After the flight, a senior crew member praised my efforts in front of the team, saying my proactive approach and kindness made a noticeable difference. It was incredibly rewarding to be recognized, but more importantly, I felt proud knowing I helped create a smooth and positive experience for both the passengers and my colleagues."*

### **Sample Answer (Without Flight Attendant Experience)**

*"While working in retail, we had a holiday rush where the store was overwhelmed with customers. I took the initiative to reorganize the checkout process, assisting both customers and coworkers to speed up transactions. I also helped a new team member who was struggling, making sure they felt supported. After the shift, my manager highlighted my efforts in a team meeting, and my coworkers personally thanked me for making their jobs easier that day. It was a great feeling to know that my quick thinking and teamwork had a direct impact on both efficiency and morale."*

## **20) Are You Willing to Relocate for The Job?**

Air Canada may require you to relocate to a base city. Be honest and express flexibility. If relocation is not an issue, demonstrate enthusiasm for the opportunity. If you have limitations, be transparent while remaining open-minded.

### **Sample Answer**

*"Yes, I am fully open to relocating for this position. I understand that being a flight attendant requires flexibility, and I am excited about the opportunity to be based where I*

*am needed most. I see relocation as an exciting part of this career, as it allows me to fully immerse myself in the role, build strong connections with my crew, and be readily available for flight assignments.*

*Additionally, I appreciate that relocation can provide personal growth, new experiences, and a chance to explore different cultures, which aligns with my passion for travel and working with diverse people. I have already considered the logistics of moving and am prepared to transition smoothly. My focus is on contributing to Air Canada's reputation for excellent service, no matter where I am based."*

## **21) Describe A Situation You Were in Where Teamwork Was Important.**

Air Canada values teamwork because flight attendants must work closely with colleagues to ensure passenger safety and a smooth flight experience. When answering this question, choose a real-life example that highlights your ability to collaborate, communicate effectively, and contribute to a positive team outcome. Ideally, your example should demonstrate problem-solving, adaptability, or handling a challenge as a team. Use the STAR method (Situation, Task, Action, Result) to structure your response clearly.

### **Sample Answer**

*"In my previous role, our team was responsible for organizing a company-wide event with over 500 attendees. A week before the event, our venue had to cancel due to unforeseen issues, leaving us scrambling to find a replacement. It was a stressful situation, but our team quickly came together to find a solution.*

*I took the initiative to coordinate communication between different departments while another colleague searched for alternative venues. We divided responsibilities, with some handling logistics and others notifying guests of the change. Despite the pressure, we maintained open communication and supported each other, ensuring everything stayed on track.*

*Within 48 hours, we secured a new venue, adjusted the seating plan, and restructured the schedule. The event was a success, and our teamwork was recognized by leadership. This experience reinforced my belief that teamwork is about trust, flexibility, and shared goals—values I would bring to Air Canada as a flight attendant."*

## **22) If A Person Didn't Find a Place for Their Cabin Luggage, What Would You Do?**

This question assesses your problem-solving skills and ability to handle passenger concerns calmly. Emphasize patience, quick thinking, and customer service.

### **Sample Answer**

*"If a passenger couldn't find space for their cabin luggage, I would first reassure them and let them know I'll find a solution. I would calmly assess the overhead bins, checking if any bags can be repositioned to maximize space. If needed, I would ask other passengers if they could place smaller items under their seats to free up room.*

*If no overhead space was available, I would inform the passenger of alternative options, such as gate-checking their bag, and ensure they understood the process. Throughout, I would maintain a friendly and empathetic tone, making them feel valued rather than frustrated.*

*The key is to remain proactive, efficient, and customer focused. As a flight attendant, I understand that small inconveniences can impact a passenger's experience, and my goal is always to provide solutions while keeping the process smooth and stress-free."*

## **23) Why Are You a Better Asset to Our Flight Crew in Comparison to The Other Candidates?**

This is your chance to highlight your unique strengths. Focus on skills, experiences, and qualities that set you apart while remaining humble. Show confidence in your ability to contribute to Air Canada's culture.

### **Sample Answer**

*"I believe I would be a strong asset to Air Canada's flight crew because of my ability to blend outstanding customer service with adaptability and teamwork. My experience in fast-paced customer service roles has given me the ability to remain calm under pressure while ensuring passengers feel cared for.*

*What sets me apart is my proactive problem-solving approach. I don't wait for issues to escalate—I anticipate needs and find solutions quickly. Whether it's resolving seating concerns, assisting nervous flyers, or coordinating with my team to enhance efficiency, I always look for ways to contribute beyond my basic responsibilities.*

*Additionally, I take pride in creating a positive and professional atmosphere, which I know is crucial for crew dynamics and passenger experience. My dedication to safety, service, and teamwork makes me confident that I would be a valuable addition to Air Canada's exceptional team."*

## **24) What is Your Weakness? What Are You Doing to Improve on This Weakness?**

When discussing a weakness in an Air Canada flight attendant interview, choose something that won't raise red flags about your ability to perform the job. Pick a real but manageable weakness, then focus on the steps you're taking to improve. The key is to show self-awareness, a willingness to grow, and a proactive approach to self-improvement. Avoid clichés like "I work too hard" and instead pick something relatable.

### **Sample Answer**

*"One area I've been working to improve is my ability to delegate tasks when working in a team. I've always taken pride in being reliable, and sometimes that means I take on too much instead of trusting others to handle certain responsibilities. While this comes from a good place, I've realized that teamwork is strongest when everyone contributes equally.*

*To improve, I've been practicing better communication and asking for help when needed. In my current role, I make a conscious effort to recognize when a task can be shared and actively encourage collaboration. I've also taken part in team-building exercises that emphasize trust and efficiency. Since then, I've noticed a positive shift in how I work with others. As a flight attendant, I know teamwork is essential for smooth operations, and I'm committed to continually developing this skill to ensure excellent service and safety on board."*

## **25) Do You Have Any Questions for Me or For Us?**

This is your opportunity to show genuine interest in the role and company. Avoid asking about salary or benefits at this stage. Instead, focus on questions that highlight your enthusiasm for the job, your understanding of Air Canada's values, and your desire to succeed as a flight attendant. Asking thoughtful questions can leave a strong final impression.

### **Sample Answer**

*"Yes, I do have a few questions. First, what qualities have you seen in your most successful flight attendants that help them thrive in this role? I want to make sure I bring the best version of myself to this position.*

*Second, how does Air Canada support its flight attendants in terms of career growth and development? I'd love to know about opportunities to advance within the company.*

*Lastly, what do you enjoy most about working with Air Canada? I believe that learning from others' experiences can help me better understand the culture here.*

*I appreciate the time you've taken to speak with me today. This conversation has made me even more excited about the possibility of joining Air Canada."*